inSync – Verifying the integrity of the backup

Windows

macOS

Windows:

1. Open the backup software in one of the following options:

    1.1. Go to the Start menu, find the software - Druva inSync, and open it.

    1.2. From the bottom menu in the software drawer look for the software icon, click on it and select Open Preferences.

2. In the settings window you can see the predefined folders, and the current backup status:

    2.1. Under the Details area you can see the time of the last successful backup, and when the next backup will be performed.

    2.2. You can click on the Details button and see more detailed data, including the number of files backed up and the size of the backup.

    2.3. Clicking on the Logs button will open a window detailing the backup process at the system level, you can copy and send to the support as needed.

3. You can also check on the website https://insync.druva.com/home/ when the last backup was made.

4. If errors appear in any of the above data, please contact the support helpdesk 4444.

macOS:

1. Open the backup software in one of the following options:

   1.1. Go to the Applications folder, find the software - Druva inSync, and open it.

   1.2. From the top menu, look for the software icon, click on it and select Open Preferences.

2. In the settings window you can see the predefined folders, and the current backup status:

   2.1. Under the Details area you can see the time of the last successful backup, and when the next backup will be performed.

   2.2. You can click on the Details button and see more detailed data, including the number of files backed up and the size of the backup.

   2.3. Clicking on the Logs button will open a window detailing the backup process at the system level, you can copy and send to the support center as needed.

3. You can also check on the website https://insync.druva.com/home/ when the last backup was made.

4. If errors appear in any of the above data, please contact the support hotline 4444.